



# CHARLESTON COUNTY AVIATION AUTHORITY

CHARLESTON INTERNATIONAL AIRPORT • 5500 INTERNATIONAL BLVD. • #101 • CHARLESTON, SC 29418-6911

TELE: (843) 767-7000 • FAX: (843) 760-3020

November 10, 2009

***VIA Electronic Mail  
& U.S. Postal Service Regular Mail***

Ms. Dawn Balsam  
International Public Works, LLC  
Post Office Box 888  
Mount Pleasant, SC 29464

RE: Mount Pleasant Regional Airport  
Facilities Improvement Project

Dear Ms. Balsam:

On behalf of Charleston County Aviation Authority, I would like to thank IPW for the successful completion of our new terminal building at Mt Pleasant Regional Airport. This new facility provides additional space for badly needed offices, conference room, passenger waiting area, as well as other amenities. This new facility and the renovation of the existing facility provide a positive first impression of the local community to first time visitors.

We greatly appreciated IPW's careful coordination and scheduling of this project. Your efforts resulted in keeping the existing facility operational during construction of the new facility and in ensuring that parking was available for the patrons. Providing safe access to the existing facility through the project site resulted in no injuries to our patrons. All this was accomplished while keeping the construction on schedule and completing the project on time.

The high level of dedication, professionalism, workmanship and performance demonstrated by you and your staff are a credit to your company and is indicative of a company whose goal is to not only satisfy their customer but to also produce for their customer a quality facility. I look forward to working with you and your staff again on a future facilities project.

Sincerely,

Warren H. May, Jr.  
Manager of Engineering and Construction

WHM/dcl